

Expanded Indicator 4-4 Satisfaction with Management

Question	Employee Results	
	Frequency	Percent
Management is competent		
strongly agree	290	8%
agree	1153	34%
neither agree nor disagree	817	24%
disagree	617	18%
strongly disagree	546	16%
totals	3423	100%
Management treats employees with respect and consideration		
strongly agree	316	9%
agree	1087	31%
neither agree nor disagree	763	22%
disagree	706	20%
strongly disagree	591	17%
totals	3463	100%
Management makes timely decisions		
strongly agree	221	6%
agree	722	21%
neither agree nor disagree	875	26%
disagree	885	26%
strongly disagree	703	21%
totals	3406	100%
Management rewards employees who show initiative and innovation		
strongly agree	256	8%
agree	741	22%
neither agree nor disagree	696	20%
disagree	787	23%
strongly disagree	929	27%
totals	3409	100%

Supervisor Results	
Frequency	Percent
374	12%
1309	43%
622	20%
419	14%
354	12%
3078	100%
400	13%
1215	39%
592	19%
480	16%
396	13%
3083	100%
246	8%
847	27%
724	23%
726	24%
538	17%
3081	100%
298	10%
940	31%
651	21%
620	20%
553	18%
3062	100%